



3.8. Student Complaints and Grievances Policy

Purpose:

A student has the right to seek a remedy for a dispute or disagreement, including issues of institutional or program quality such as Century College’s compliance with the standards of the Higher Learning Commission, or a claim of consumer fraud or deceptive trade practices, through a designated complaint or grievance procedure.

Policy:

Minnesota State Board Policy 3.8 Student Complaints and Grievances Policy
<http://www.minnstate.edu/board/policy/3-08.pdf>

References:

Minnesota State 3.8.1 and Student Complaints and Grievances Procedure
Century College 3.8.1 Student Complaints and Grievances Procedure

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