

# How to Activate or Reset Your StarID Password

If you are activating and or have forgotten your starID or password you can use the following steps to activate or reset this.

**Step 1.** Go to the starID website (<https://starid.minnstate.edu>)

**Step 2.** Choose your situation by clicking one of the following:

<b>Reset my Password</b> If you don't know your password.	<b>Sign in to Profile</b> Change your password, email preferences, and security questions.	<b>Activate my StarID</b> Activate your StarID and set a password.	<b>What is my StarID</b> If you don't know your StarID, start here.
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**Step 3.** Choose one of the following methods to obtain your password

∨ I know my Tech ID (8 digit student ID)	∨ I know my email address
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**Step 4a.** If you know your TechID fill in your TechID and choose your college/university (see figure A). You will then be prompted to enter in your Social Security Number to obtain your starID and password.

(A)

<b>∧ I know my Tech ID (8 digit student ID)</b> <b>Tech ID</b> <input type="text" value="12345678"/> ? <b>College / University</b> <input type="text" value="Century College"/> ▾ <input type="button" value="Continue"/>	<b>Enter your Social Security Number</b> <b>SSN</b> <input type="text" value=""/> ? <input type="checkbox"/> Show SSN <input type="button" value="Continue"/>
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**Step 4b.** If you know your email address (see figure B). This will then send a verification code to your email address on file.

(B)

<b>∧ I know my email address</b>  Enter an email address associated with your StarID account. We will send a verification code you can use to authenticate in the next step. <b>Email address</b> <input type="text"/> <input type="button" value="Continue"/>
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If you need further assistance with your starID help contact the State Helpdesk at **1-877-466-6728**.